



Subject: Status of QuadrigaCX & Credit Protection Notice

To our valued users & crypto community,

On February 26, 2018, Coincards.ca began providing withdrawal services to QuadrigaCX, allowing users on the exchange to withdraw in the form of gift cards powered by our platform.

Many of QuadrigaCX's customers used this option as a quick and easy way of withdrawing their CAD balances in a time where QuadrigaCX's other withdrawal methods became delayed due to banking issues.

Coincards.ca is not affiliated with QuadrigaCX or its parent companies.

Unfortunately, it has recently come to our attention that QuadrigaCX filed for credit protection in Nova Scotia Supreme Court on January 31, 2019. At this time, the only information Coincards.ca has in regards to this action is that which has been reported directly from QuadrigaCX via their website updates, [QuadrigaCX.com](https://www.quadrigacx.com).

We have not had any communication from QuadrigaCX since January 14th, 2019, which was in the form of a gift card withdrawal request; we have not received any further communications from QuadrigaCX past January 14th, 2019, and have received no information in regards to their CEO, business operations, or credit protection.

If you have attempted a Gift Card withdrawal later than January 14th, 2019 please note that it has not been forwarded to us and we currently have no record of any outstanding Gift Card withdrawal orders.

Should QuadrigaCX be approved to resume operations, Coincards.ca will continue to offer our services to QuadrigaCX, allowing its customers to withdrawal CAD balances via Gift Cards. We believe it is important to continue to offer this option to Canadians in this time of uncertainty.

We hope that QuadrigaCX is able to pull through this situation, settle all accounts and resume operations as soon as possible. Coincards.ca is unable to answer any questions regarding QuadrigaCX's status. All questions regarding QuadrigaCX should be directed to one of QuadrigaCX's own support channels.

Should you have any further questions, comments or concerns about Coincards.ca and the service we provide, please [open a support ticket](#) with us or email us at admin@coincards.ca.

Sincerely,

Coincards.ca